

EN DOUBLE OVEN INSULATION TEST KIT - 619379

⚠WARNING: The information provided in this document is intended for trained, qualified personnel only. The proper function and the safety of the appliance can be affected by an improper repair, which may result in serious injury or damage to property. BSH Home Appliances Corporation is not liable for damages caused by improper repairs performed by unauthorized parties. Local codes and standards apply and must be observed. Contact the Technical Support Team for further assistance.

Insulation Test Kit 619379 has been developed to enable authorized servicers to evaluate select Thermador double ovens and determine if there are gaps in the insulation located between the side wraps and the outer cavity walls. **If one or more gaps are found, repair the unit using the included Insulation Repair Kit 679434.** Review all instructions before servicing the unit.

MODELS BELOW BUILT FROM MARCH 2004 THROUGH JANUARY 2007 (FD FROM 8403 THROUGH 8701) REQUIRE INSULATION TESTING & EVALUATION			
C272BB	C302BW	SEC302BP	SECD272BS
C272BS	SEC272BB	SEC302BS	SECD302BB
C272BW	SEC272BP	SEC302BW	SECD302BP
C302BB	SEC272BS	SECD272BB	SECD302BS
C302BS	SEC302BB	SECD272BP	SECD302CM

TEST KIT CONTENTS	TOOLS REQUIRED	EST. LABOR TIME
(1) $3/16"$ x $1\ 3/16"$ probe	Phillips-head screwdriver	Approx. 30 min.
(1) $1/8"$ x $1\ 1/8"$ probe	Flat-blade screwdriver	
(1) Instruction sheet	Oven dolly	
(1) Signature return card		

TEST PROCEDURE

1. Turn off power to the unit.
2. Remove upper and lower oven doors.
3. Using the oven dolly for support, slide unit away from the wall/cabinetry far enough to allow access to the right and left side wraps.
4. Remove side trim (screws A-D) and remaining screws (E-L) identified in Figure 1 by the red boxes; these are the insulation test locations. (Okay to proceed if screws are not present in all locations.)
5. Begin test by inserting probe into Hole A as shown in Figure 2; use probe which can best pass through hole.
6. Repeat Step 5 for all remaining holes (B-L); if any holes are obstructed by dolly frame, carefully reposition oven to allow access to all holes.
7. **Repeat Steps 4-6 on the opposite side of the unit.**
8. IF ANY ONE HOLE FAILS, continue by repairing the unit using the included **Double Oven Insulation Repair Kit 679434** and instructions. *Insulation test and repair must be completed on same service ticket.*

Continue to Step 9 if no holes failed.

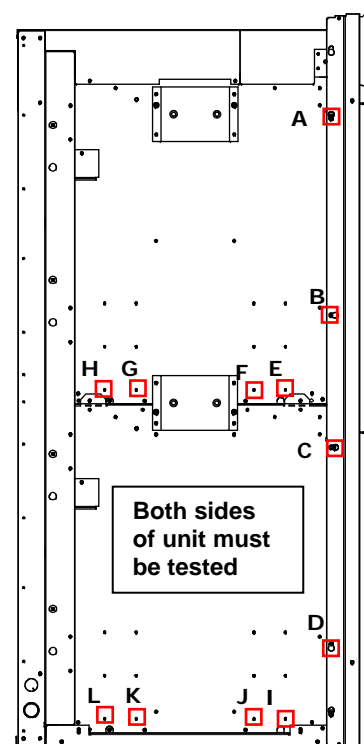


Figure 1

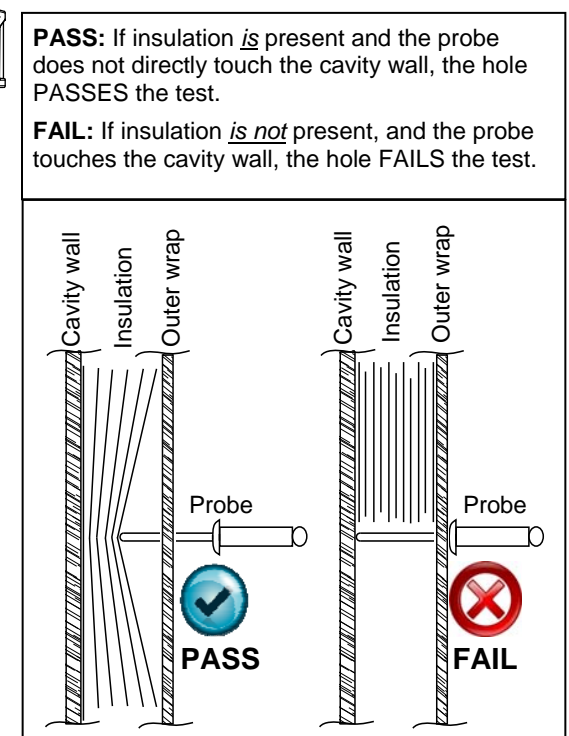


Figure 2

PASS: If insulation *is* present and the probe does not directly touch the cavity wall, the hole **PASSES** the test.

FAIL: If insulation *is not* present, and the probe touches the cavity wall, the hole **FAILS** the test.

9. IF ALL HOLES PASS, note *Insulation Checks Okay* on the service invoice, along with the following information:

Part: 619379 **Qty:** 0

Call code: 031

Fault code: 81

10. Cut and remove corner of energy data tag as shown in Figure 3 to indicate that unit has been tested and PASSED.
11. Complete the Signature Return Card and mail within 3 days to ensure prompt processing.
12. Reinstall trim and remaining screws on both sides of the unit.
13. Reinstall oven in cabinetry and reinstall doors.
14. Restore power.
15. Test operation.

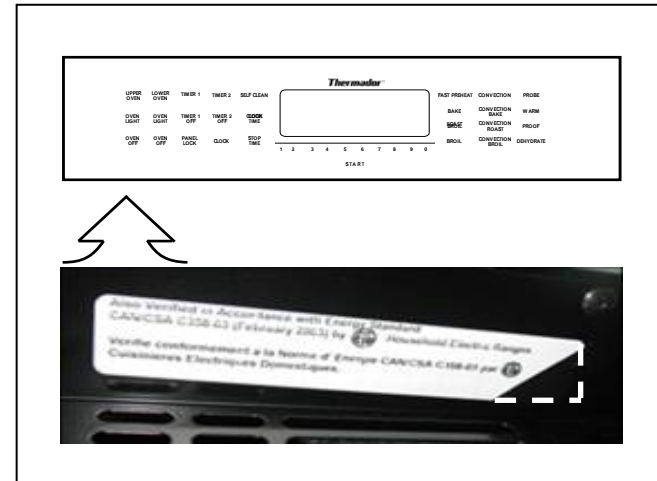


Figure 3

For further assistance or to order additional **Double Oven Insulation Test Kits**, please contact the Thermador Customer Support Team at (800) 735-4328.

Visit *QuickFinder* at <http://portal.mch.bshg.com/portal>.