

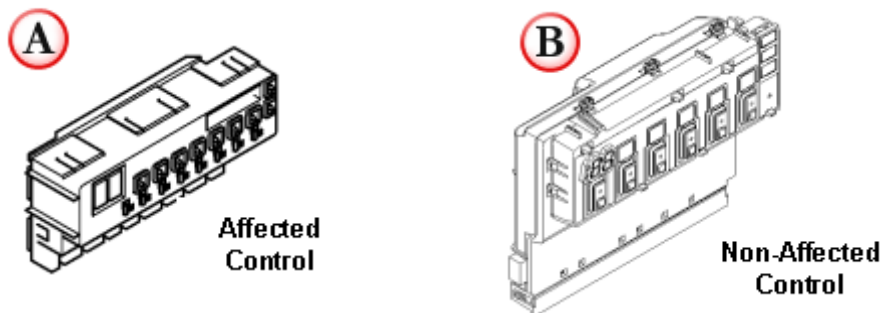
Important Safety Notice Second Alert – Control Panel Clarification

For those of you servicing certain Bosch and Siemens dishwashers affected by the January 15, 2009, voluntary recall to repair, BSH Home Appliances wants you to be aware that some select units may *not* need a new control panel installed.

It is possible that even though the specific model and serial numbers on a unit match those listed in the recall, the actual dishwasher may *not* need a repair. This can only be determined through an on-site service call to view and assess the control panel.

There are 2 identifiers to help you determine if the dishwasher has an affected control.

- 1.) The control in the dishwasher physical appearance looks completely different from the replacement control. See example A. & B.



- 2.) The affected controls can also be identified by the material number that appears on the white label located on the control using this table.

5600033441	5600039204	5600052182	5600058499	9000054403
5600036744	5600045885	5600056933	9000016341	9000054406
5600039193	5600045886	5600056934	9000016345	9000054407

If you find that the control is *not* part of this recall, complete your service ticket with the authorization number, complete model and FD serial number and write: **identified dishwasher as not part of recall**, on your service ticket, then submit your claim for payment.

As you know the safety of our customers is of paramount importance to Bosch and Siemens. It is vital that we continue to complete repairs for all affected customers as quickly and conveniently as possible. Your on-going help is essential and appreciated.

Thank you.